

TERMS AND CONDITIONS

Minimum Order: Our minimum order requirement is \$35.00.
B&B reserves the right to charge a handling and/or a processing fee for orders with a value less than \$500.

Payment Terms: Until credit terms are established, payment is due at the time of shipment via credit card.

Credit Card Sales: All credit card sales are final.

Pricing: Prices are subject to change without notice. Please contact B&B Manufacturing to obtain current pricing for the quantity you require.

Special Orders: Specially made items, catalog items modified to non-stock dimensions, or catalog items made in production quantities for a customer order are considered "made-to-order" items. Buyer agrees to accept special order items in the quantity ordered +/- 10%, or 1 item, whichever is greater.

Quoted part numbers ending in "SPXX" (or similar designations) are temporary part numbers assigned to your requirements. Buyers with items quoted to verbal or written descriptions, or quoted with exceptions to customer drawings will be sent a drawing of the item for approval prior to manufacture. Failure to approve the submitted print in a timely fashion may result in the delay or cancellation of your order. B&B reserves the right to charge engineering fees for orders cancelled after the drawing is made and/or approved.

Shipments & Delivery Requests: Freight terms, unless otherwise noted, are FOB Laporte, IN. B&B Manufacturing makes every effort to accommodate your special shipping requests. However, in the event of non-compliance with your special request, B&B Manufacturing does not assume responsibility for freight costs. Carrier costs are expected to be paid by the buyer, unless agreed to in writing by B&B Manufacturing.

Packages shipped by B&B Manufacturing on B&B carrier account numbers (Prepay and Add) are insured for the package value, and shipments will be made by the sellers carrier of choice. Packages shipped by B&B on buyer or third-party account numbers (Consignee Collect or 3rd Party) are insured for the package value unless specifically directed otherwise, in writing, by the buyer.

Buyer assumes responsibility for shipments at the time they are received by the specified carrier. Products that are damaged in transit that are shipped prepaid must be thoroughly documented per the carriers requirements in order for B&B to take responsibility for the claim. All claims for damaged, lost, or misdirected shipments shipped on buyer or third-party account numbers must be made by the buyer.

Certifications: B&B will provide, free of charge, our standard Certification of Conformance with any order if requested by the customer. Additional specific certifications may be requested **at the time of your order** for an additional fee:

RoHS Compliance	\$40	Raw Material Cert	\$40
Plating Cert	\$40	Heat Treat/Hardness Cert	\$40

Cancellations, Returns & Exchanges: Claims for shipment shortages and damage from shipping must be made within 10 days of receipt. Products that are damaged in transit that are shipped prepaid must be thoroughly documented per the carriers requirements in order for B&B to take responsibility for the claim.

Non-compliant product must be reported within 90 days of receipt to be eligible for return or exchange. B&B is not liable for any expense other than the cost of, or replacement of the non-compliant items.

In-process orders are not subject to cancellation or rescheduling without written consent. All orders cancelled prior to delivery are subject to additional charges at the discretion of B&B Manufacturing.

Warranty: B&B Manufacturing guarantees its product against defects in workmanship and material, under normal use and service. B&B will replace or repair without charge any product proved to be defective at the time of shipment, provided immediate written notice of the defect is issued by the buyer. B&B Manufacturing's obligation is limited to repair or replacement of a similar product. B&B will not be liable for any damages or delay caused by any defect. Modifications or alterations of any B&B product voids this guarantee. There is no implied warranty of merchantability or fitness for purpose.

Blanket / Scheduled release orders: Pricing for released orders is valid for one year after the order date. Releases from these orders must be 10% of the original order quantity, or have a value of \$35.00, whichever is greater. B&B reserves the right to ship unreleased quantities after one year, or issue a new quotation for the remaining balance of the order.

Customer Supplied Materials: If your order necessitates material be provided by your company, or company's supplier, B&B requires a manufacturing allowance of 110% of the material required to complete your order. If the manufacturing allowance is not provided by your company or company's supplier, B&B reserves the right to ship incomplete product at the price agreed upon for completed material. Any supplied material unused by B&B Manufacturing will be returned with your shipment.

Design: B&B reserves the right to change the design of its products at any time, without notice. B&B is not obligated to replace product or issue refund for items in a customer's possession when changes are applied. B&B Manufacturing is not liable for technical errors in our catalog or supplemental materials, or for information not specified. B&B Manufacturing does not accept chargebacks as a result of error or omission from our published literature.

Orders placed with B&B Manufacturing are considered in agreement with the above Sales Terms and Conditions